**Date issued:** 30 July 2019

**Transport for Wales services – Llanharan – Cardiff – Barry Docks**

Thank you for your Freedom of Information (FOI) Act request of 08 July 2019. You requested the following information:

**Reliability of this journey since October is it just this route or are all other routes also as poor service as this? Llanharan – Cardiff – Barry Docks rush hours.**

I am writing to confirm that your request has been considered under the Freedom of Information Act 2000 (the Act) and that Transport for Wales (TfW) has completed its search for the information.

The information you requested is attached. Information provided is for Railway Periods 1908 – 2003 (14th October 2018 – 22nd June 2019). The figures provided are for services within peak hours (AM peak 07:30 – 09:00, PM peak 16:30 – 18:00).



The data is presented using the public-performance measure (PPM). This measure shows the percentage of trains which arrive at their terminating station on time. This measure defines a train as ‘on time’ if it arrives at the destination within five minutes of its scheduled time for commuter services and within 10 minutes for long-distance services. The public-performance measure combines figures for punctuality and reliability into a single performance measure and is the industry standard measurement of performance that Network Rail routinely uses and reports on in each of 13 four-weekly periods per year.

Please note that Barry Docks is not a recording point therefore we do not have specific performance timings into this station. In order to give a perspective of the performance of peak services into Barry Docks we have provided the performance figures into the next recording point - Barry Town.

Llanharan is also not a recording point therefore we do not have specific performance timings into this station. In order to give a perspective of the performance of peak services into Llanharan we have provided the performance figures into the next recording point - Bridgend.

If you have any queries, please do not hesitate to contact Transport for Wales.

Yours sincerely

Transport for Wales