

2 June 2020

South Wales Metro – we'll be working in your area

Dear neighbour,

Transport for Wales has started building the South Wales Metro and as a neighbour of the railway we're keen to share our ambitious plans for this multi-million-pound project with you. The South Wales Metro will make travelling easier, quicker and more convenient for us all in the future. It will also open up a range of job, business, education and other opportunities for the people and businesses of South Wales.

Transport for Wales has now taken over the Aberdare, Coryton, Merthyr Tydfil, Rhymney and Treherbert lines from Network Rail. This means we're responsible for looking after the day-to-day maintenance of these railway lines. We also have major work to do until 2023 to upgrade them so that we can run more services than ever before on the new, faster, greener tram-trains we're building.

Together with our partners, we'll be:

- Electrifying and modernising around 170 km of track – mostly installing overhead line equipment to power our new trains
- Upgrading all our stations and signalling
- Building at least five new stations in and around Cardiff
- Modifying bridges, level crossings and signalling equipment
- Cutting back overgrown vegetation alongside the existing railway corridor

You'll soon see more work being done on our railway lines and to do this safely and effectively we'll be setting up suitable access and creating temporary site compounds. You'll also see our people working on the railway at night because our work either on, or very close to our railway lines can only be undertaken safely when trains aren't running.

Our work will be impacted by recent developments in relation to coronavirus (COVID-19) and we'd like to reassure you that we'll be following Welsh and UK Government guidance.

Alongside our partners, we'll endeavour to work responsibly, ensure our sites are well managed and that our people are considerate to our neighbours. Engineering work can be noisy so we'll work closely with local communities and businesses to explain what we're doing and find ways to try and keep disruption to a minimum. The amount of work we have to do means it won't be possible to write to you every time we're in your area, but we'll keep you up to date by sharing details of our work on our website.

If you travel on our trains, while we'll do our best to keep you informed of disruption, please check before travelling as we'll need to run replacement bus services at certain times.

We'd like to thank you for your patience while this important work is taking place. You can contact us about your rail journey or about our work in your area on 033 33 211 202 (between 08:00 – 20:00 Monday to Saturday, and between 11:00 – 20:00 on Sundays) or by visiting [fwrail.wales/contact-us](https://www.fwrail.wales/contact-us).

You can find out more about our vision for the South Wales Metro by visiting trc.cymru/metrobegins.

Yours Faithfully – the Community Engagement Team at Transport for Wales

